



# Policy Management as a Service Premium Version

## Creation, delivery and management of IT Policies made easy

- Our experts help you to create and maintain your organisation-wide IT Security policies
- Rapidly deliver a comprehensive suite of 25 policies, customised and branded to your organisation
- The policies are automatically cross referenced to relevant industry standards and best practice including ISO, NIST, PCI, PSN and Cyber Essentials
- Insite Compliance Reporting module provides full visibility of user interaction with the service and policy content

**T**he first step towards creating a secure computing environment is to develop policies and procedures that document the management and control of digital information.

To be successful, Information Systems Security Policies must be written using easy to understand language so that all parties understand the requirements and their obligations associated with the use of company information.

## FIVE COMMON CHALLENGES

- No one in-house has the subject matter expertise or experience in writing IT Policies
- Existing policies are seldom reviewed to keep them up to date with changes in business and technology usage requirements
- Writing and maintaining policy content in-house or on a bespoke basis is laborious and expensive
- Stakeholder and user engagement requires a lot of management and effort
- Monitoring and measuring user engagement with the content is difficult

## POLICY MANAGEMENT AS A SERVICE

Protocol Policy Systems have developed a generic set of policies, which are then uniquely tailored to match your organisation's environment to ensure the policy content matches what you do.

Policy Management as a Service (PMaaS) is a cloud-based subscription solution. The Premium version allows an organisation to deliver up to date IT Security Policies in under 5 weeks, eliminating the overhead of creating and maintaining those policies in-house.

All the hard work of gaining expert knowledge, developing, and maintaining policies to keep them current and mapped to standards such as ISO, NIST and PCI-DSS is taken care of by our experts on behalf of our customers.

With PMaaS Premium and the InSite Compliance Reporting module, instant reporting of user interaction with the content is at your fingertips.

## WHAT DOES PMAAS DO?

- Helps protect the assets of a business
- Provides an organisation's IT security framework
- Provides a uniform level of control and guidelines for management
- Communicates security messages and training in a format that is easily available and understood
- Advises team members about their responsibilities to the policies
- Endorses the commitment of the CEO and senior management to protect valuable information assets and improve security posture

## HOW THE POLICIES ARE ORGANISED

PMaaS Premium version includes 25 comprehensive policies covering key aspects of information system usage. All policies are written in plain English, with drop down explanations, links to relevant standards and, where applicable, cross referenced to statements in other associated policies. The policies are set out for 3 user types - User, Manager and Technical team members, which allows easy access to the policies that specifically relate to them. The policies can be made visible or invisible within each user type menu. This means during an induction or security awareness education program policies can be introduced to team members gradually.

## COMPLIANCE WITH STANDARDS

Organisations adopt standards to help them optimise their business operations, manage risk, or comply with regulatory requirements. As an example, ISO 27002 is the code of practice for Information Security in many countries including Australia, New Zealand and the U.K. It sets the criteria for achieving best practice security management. Mapping of policies to standard and best practice guidance provides evidence that security is being taken seriously by management, and stakeholders can have confidence that the organisation is acting responsibly.

## USER ENGAGEMENT

PMaaS Premium makes the process of engaging with users (including stakeholders) and monitoring their interaction both easy and visible.

Examples of the options included in the Premium version include:

- Onscreen policy signing makes the process to manage policy acceptances by users very easy
- Stakeholder input around policy wording can be captured in the system throughout the service delivery phase
- Present enrolled users with specific content from the overall policy framework to review and accept
- Invite third parties that are required to work with your systems and data to create a login, view, and accept the policy content
- The InSite Compliance Reporting module provides great visibility to track and report on policy acceptances, page views, and more
- Various supporting elements to help users to develop and improve their understanding of the need for good security behaviours – security awareness videos, topic index, glossary of terms, top tips

## KEEPING UP TO DATE

Under the PMaaS subscription plan all policy content is automatically kept up to date by us, as are the standards, mappings, and supporting material. Our subject matter experts are also available to adapt policies for customers as their business requirements change.

## MORE INFORMATION

For more information on the Premium version, contact our sales team to book in a demo of the system.



**Tel:** 01604 709 456  
**Email:** sales@protocolpolicy.com  
**WEB:** www.protocolpolicy.com  
**MAIL:** 8a Basset Court, Grange Park  
Northampton, NN45EZ



A joint venture between Protocol Policy Systems & SOCITM